

SOLVES League of Learners

Subscription Types: Small Classes or Tutoring

- Small Groups - focus in on attending group classes with other students and some 1-1 support is available with this subscription type
- Tutoring - focus is on dedicated 1-1 time with a teacher with the ability to join up to 4 classes per week offered
 - Basic: meet 1-1 once per week and join up to 2 classes
 - Plus: meet 1-1 twice per week and join up to 4 classes

Small Groups categories: Pre-Learners League, Primary Learners League, Secondary Learners League, Advanced Learners League, Supported Learning League

SOLVES now offers subscription-based services, including small groups classes, Homework Help-Line, and 1-1 support! We are excited to roll out this service and make it available to learners of all abilities. Whether you need a refresher, to learn a new skill, or to build upon current skills, there are several classes to take advantage of and many opportunities to meet with one of our learning professionals on an individual basis. Best of all, it is all covered under the subscription.

FAQs:

1. **Who will be teaching the classes?** Classes are taught by experienced and Licensed Teachers, including Special Education, Reading Specialists, as well as other subject matter experts.

2. **Will there be Accessibility accommodations for learners with challenges due to cognitive, intellectual, visual, and/or auditory concerns or due to neuro/sensory sensitivities?** We are proud to partner with and utilize some of the most forward-thinking technology available. Not only are classes engaging and integrative, but they also make learning accessible for all learners. Particularly, with our Supported Learning League, we can host classes that offer accommodations, including but not limited to, haptic feedback technology, sign language, extended class time, and visual aid technology. Some of the accommodations may even be integrated into other non-specialized classes. Additionally, we can take specific consideration for class placement for learners who may be behind or performing under grade level.
3. **How many learners will there be in the classes?** Classes will be no more than 10 learners at a time and depending on the class and the context, there may be a cap at no more than 5 students.
4. **How many times per week does a learner meet for the tutoring subscription?** Learners will meet either once per week or twice sessions per week, depending on which subscription type you are enrolled in. Learners are also able to join two classes per week for Type 1 or four classes per week for Type 2.
5. **What happens if a group is at capacity?** We offer many of the same classes at different times, however, we may also create new time slots for more “in-demand” classes.
6. **What if I prefer to use the small group subscription for my learner to engage in more homework help and 1-1 support?** As a part of the subscription, we have dedicated times and teachers available specifically for students to meet, typically in 15 min increments. Students may also request scheduled 1-1 with a teacher as availability permits. Separately, you may sign up for an hour-long tutoring session on a recurring or as needed basis in addition to your subscription.
7. **What subjects will be covered in the classes?** We offer classes for many different school subjects, as well as extracurricular classes, and continue to add more based on demand/request and teacher availability. Some of the areas we focus on are Language Arts or Reading and Writing, Math, Foreign Language, and various content-based classes for social studies/history and

science. Regularly, there will be workshops or labs offered that may span more than 1 class meeting per session (i.e. 3 week long reading workshops etc.). Additional classes will be offered in the areas of STEM (advanced science, tech, engineering, and math), business economics, entrepreneurship, visual and liberal arts, coding, web design,

8. **How will I know which class will be the right fit for my learner?** We have classes for all school-aged learners, as young as 3 years of age. Classes are regularly added as more students enroll. A self-guided questionnaire will be provided for each learner, based on their current age/grade, which can be completed with the parent. From there, learners may join classes based upon the description of the recommended audience. For example, ***Early Math Fundamentals*** may be recommended for children who are 3-5 years of age and/or may be rising preschoolers or currently in pre-K – K, and who may not yet count up to 100. However, if you need any guidance or have additional questions, please contact us at (571) 488-1628 or info@solvestogether.com.
9. **Where will classes and meetings take place?** We are excited to offer technology and capability to engage our learners no matter how they join! Even the most “technologically challenged” individual can find ease of attendance with options like one-click join. Also, many of the classes are game style, so even the youngest of learners will be excited to join in a class whenever and however available to them. We do offer some in person and hybrid options as well as full virtual classes and meetings. Currently, in person is only available in designated areas of the greater Washington, DC area, including Fredericksburg/Spotsylvania in Virginia. However, we will do our best to add more in person options in more areas nation-wide. Please let us know if you would be interested in bringing SOLVES to a city near you!
10. **What happens if a class is canceled by SOLVES?** If SOLVES must cancel a class that you signed up for, we will create a makeup class. In some cases, we may be able to credit a canceled class in the form of 1-1 time with a teacher. If a learner is unable to make a class or a scheduled 1-1, they may be able to sign up for the same class at a later time or reschedule the 1-1 time (pending teacher availability). *Please note that classes will be posted ahead of time, at least 2-4 weeks in advance for your convenience. SOLVES*

has a predetermined schedule that accounts for when classes will and will not be scheduled.

11. **How long is the subscription?** The subscription covers a predetermined schedule, on a yearly basis. Currently, we are offering a **promotion** where the **first 4 weeks** are only \$100 for all **new** customers. After the promo time is up, we will automatically charge for the yearly subscription (minus the promo deal of \$100). Please note that the one-time yearly payment is the default charge. The yearly subscription can be paid in more than 1 payment term upon request. You may contact us at info@solvestogether.com before the promotional period ends or you can cancel the recurring payment on your account should you wish to discontinue after the 4 week promo.
12. **What if I do not want to continue the subscription?** You do not have to reactivate your subscription after your paid term. If you want to discontinue your subscription after your payment term is over, you can either email us or stop recurring payments directly on your account. If you are unable to stop payments on your account, you must contact us promptly before your next scheduled payment.
13. **Does SOLVES issue refunds?** What if I forget to cancel recurring charges? SOLVES does not issue refunds, however, we are happy to provide a credit for any of our other paid services, like tutoring. You will be provided with an invoice prior to any charges, giving you an opportunity to contact us before a charge occurs.
14. **What are the costs associated?** You only pay the cost for the subscription term, no additional or separate charges. Discounts are available for more than 1 learner in a household.